



# ALABAMA ONSITE WASTEWATER BOARD

P.O. BOX 303552  
MONTGOMERY, ALABAMA 36130-3552  
PH: 334-353-9250  
www.aowb.alabama.gov

## CONSUMER COMPLAINT FORM

\_\_\_\_\_  
**OFFENDER'S NAME** (LICENSED OR UNLICENSED)

\_\_\_\_\_  
**YOUR NAME** (PERSON FILING COMPLAINT)

\_\_\_\_\_  
**ADDRESS OF COMPLAINT**

\_\_\_\_\_  
**YOUR ADDRESS**

\_\_\_\_\_  
**CITY STATE ZIP**

\_\_\_\_\_  
**CITY STATE ZIP**

\_\_\_\_\_  
**OFFENDER'S PHONE NUMBER**

\_\_\_\_\_  
**YOUR PHONE NUMBER**

=====

DATE THE WORK WAS PERFORMED \_\_\_\_\_

=====

DID YOU SIGN A CONTRACT? YES NO

HAS A PAYMENT BEEN MADE TO THE OFFENDER? YES NO

IF SO, HOW WAS PAYMENT MADE? CASH CREDIT CARD CHECK/MONEY ORDER CK/MO# \_\_\_\_\_

HAVE YOU CONSULTED AN ATTORNEY? YES NO IS THERE LEGAL ACTION PENDING? YES NO

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PLEASE EXPLAIN THE ENTIRE CIRCUMSTANCES SURROUNDING YOUR COMPLAINT INCLUDING YOUR ATTEMPTS TO RECTIFY THE SITUATION WITH THE LICENSED OR UNLICENSED PERSON (ATTACH ADDITIONAL SHEETS AS NEEDED). YOU MUST INCLUDE ALL PERTINENT DOCUMENTS SUCH AS CONTRACTS, CANCELLED CHECKS, COPY OF WATER USAGE FOR THE PREVIOUS MONTHS, ETC). PLEASE MAIL THIS FORM TO: AOWB, PO BOX 303552, MONTGOMERY, AL 36130-3552 OR EMAIL TO:

[aowb@aowb.alabama.gov](mailto:aowb@aowb.alabama.gov)

**PLEASE BE SURE TO SIGN AND DATE THIS COMPLAINT FORM**

\_\_\_\_\_  
**SIGNATURE** (PERSON FILING COMPLAINT)

\_\_\_\_\_  
**DATE**



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## CONSUMER COMPLAINT FORM (PAGE 2)

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**SIGNATURE (PERSON FILING COMPLAINT)**

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**DATE**



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## CONSUMER COMPLAINT FORM (PAGE 3)

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**SIGNATURE (PERSON FILING COMPLAINT)**

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**DATE**